

# GREGORY HAYNES

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<http://greghaynes.us/>

## UI/UX DESIGN & DEVELOPMENT

A versatile and results-driven UI/UX design and development professional with a strong background of success in delivering high-quality, impactful web and software solutions across diverse industries and applications. Adept in crafting intuitive, user-centric interfaces that enhance user experience and customer satisfaction. An innovative problem-solver with keen attention to detail and the ability to communicate complex technical concepts to technical and non-technical audiences alike.

## TECHNICAL SKILLS

**Development & Programming:** HTML/XHTML/HTML5, CSS/CSS3, JavaScript/jQuery, JSP, SQL, JSON, XML, React.js, Node.js, Python, Rstudio, Power Fx, Bootstrap, RESTful APIs

**Design & UI/UX:** Axure, Balsamiq, Figma, Adobe Creative Suite, Heuristic Evaluations, A/B Usability Testing, Cognitive Walkthroughs, Accessibility Design, Gliffy.com, Card Sorting, Contextual Inquiry, Survey Creation, Content Strategy

**Tools & Platforms:** MS Office Suite, SharePoint Online, SPSS, Microsoft Power Platform, Snapfish, Oracle BCC, ATG Portal, myCadmium, Exclaimer Cloud, Netlify, WordPress, Drupal, Joomla, Angel, Moodle, Blackboard, GitHub

## PROFESSIONAL EXPERIENCE

**ILLINOIS TOOL WORKS (ITW), Glenview, IL**

**11/2021 to 3/2025**

### SHAREPOINT & UI / UX DESIGNER:

- Used SharePoint Online, Microsoft Power Platform, Power Fx, JavaScript, RESTful APIs and JSON to build, develop, and redesign web applications and webpages for ITW's SharePoint sites.
- Utilized Axure, Figma, Adobe Creative Suite, and Microsoft Office Suite to design and create mockups, prototypes, design systems, and graphics for ITW's SharePoint sites.
- Applied UX research methods such as heuristic evaluations and A/B usability testing to optimize ITW's SharePoint sites.
- Hosted and conducted Zoom webinars for various ITW initiatives.

**CONTRACT EMPLOYMENT, Chicago & Oak Brook, IL**

**9/2016 to 9/2021**

### UX / UI DEVELOPER (AMERICAN ASSOCIATION OF ENDODONTISTS, CHICAGO, IL):

- Used HTML, CSS, Bootstrap, WordPress, myCadmium, and Photoshop to build, design, develop, and edit web content, web applications, and landing pages for the American Association of Endodontists' website.
- Applied UX design and research methods such as survey creation, usability testing, accessibility design and content strategy to make landing pages and web applications more accessible for different users.
- Utilized Exclaimer Cloud to edit, design, and reformat email templates.

### WEB & GRAPHICS EDITOR (BETTER GOVERNMENT ASSOCIATION, CHICAGO, IL):

- Used Drupal, HTML/HTML5, CSS, Photoshop, Netlify, and GitHub to build, design, edit, reformat, and maintain landing pages, web content, and graphics for the Better Government Association website.
- Applied UX design methods such as accessibility design and content strategy to make web content more usable and accessible for different users.

### WEB DEVELOPER (COLLEGIS EDUCATION, OAK BROOK, IL):

- Used HTML, CSS, JavaScript, and Blackboard to develop, redesign, edit, and reformat course content for Rasmussen College.

- Performed QA analysis of over 250 courses for functionality and efficiency.

#### FRONT END DEVELOPER / CONTENT ADMINISTRATOR (WALGREENS, CHICAGO, IL):

- Used HTML, CSS, JavaScript, Snapfish, Oracle BCC and Bootstrap to build, develop, edit, maintain and redesign web and mobile landing pages for Walgreens' Photo website.
- Applied UX design methodologies such as accessibility design to ensure that web and mobile landing pages were easily accessible for users.

#### COMPUSYSTEMS, Downers Grove, IL

5/2015 to 7/2016

##### WEB PROGRAMMER / DEVELOPER:

- Used HTML/XHTML/HTML5, CSS/CSS3, JavaScript, jQuery, JSP, SQL, Bootstrap, XML, and JSON to build, develop, and maintain online registration websites for various tradeshow clients.

#### CONTRACT EMPLOYMENT, Chicago & Oak Brook, IL

3/2014 to 4/2015

##### WEB DESIGNER (QUIRKY FINDS, CHICAGO, IL):

- Used HTML and CSS to update the Quirky Finds website.

##### WEB DEVELOPER (ACE HARDWARE, OAK BROOK, IL):

- Used SharePoint to migrate content from an older Ace Hardware platform to an updated Ace Hardware platform.
- Utilized HTML, HTML5, CSS, and SharePoint to build, develop, clean, and format webpages for the AceNet website.
- Troubleshoot website issues such as broken pages/links and missing document titles, tags, and properties.

##### WEB DEVELOPER (COLLEGIS EDUCATION, OAK BROOK, IL):

- Collaborated with a team of Developers and a QA Analyst to migrate college course content from the Angel learning management system to the Blackboard learning management system.
- Used HTML, CSS, and Moodle to build and develop online course content for Utica College.

#### GOODHEART-WILCOX PUBLISHER, Tinley Park, IL

9/2013 to 1/2014

##### ASSOCIATE PROGRAMMER / WEB DEVELOPER:

- Used HTML/XHTML/HTML5, CSS/CSS3, JavaScript/jQuery and XML to build, develop, and design online websites, games, and CD templates for different textbooks.

### INTERNSHIPS

#### BANKERS LIFE AND CASUALTY, Chicago, IL

6/2012 to 2/2013

##### Web/Portal Content Management Intern

- Used HTML, XML, and JavaScript to manage, build, develop, edit, and maintain landing pages, documents, widgets, and mockups for the Bankers Portal Network website.

#### ANSWERS MEDIA, Chicago, IL

1/2012 to 3/2012

##### Web Content Management Intern

- Used Spark Engenuity to edit, reformat, and maintain web content for various different clients such as Lyfe Kitchen, LavaLite, and KolbiTV.
- Analyzed and evaluated user interfaces of any design inconsistencies.

### EDUCATION

M.S., Human Computer Interaction, DePaul University, Chicago, IL - 2019

B.A., Journalism & Interactive Media, DePaul University, Chicago, IL - 2012